



GOVERNMENT OF BERMUDA

Department of Health

# Frequently Asked Questions

## S.T.A.R.S Inspections

\*Striving for excellence

\*Target a play-based approach

\*Accountable to children, parents, yourselves

\*Responsive to the individuals needs of the child,

\*Safe and Healthy (Environment)

### What is a S.T.A.R.S Inspection?

The Child Care Regulation Programme utilizes a comprehensive inspection tool which has been designed using the Children Act 1998, the Day Care Centre Regulations 1999, and the Child Care Standards 2018. Child Care Regulation officers score the day care establishment on items such as health, safety, supervision, staff, caregiver competencies, developmental activities, and parent & family engagement using a standard inspection form.

### Is the S.T.A.R.S Inspection Mandatory?

Yes, all day care providers and day care centres must undergo the S.T.A.R.S inspection annually to renew their registration certificates and licences. The S.T.A.R.S inspection tool was designed to ensure compliance with the Children Act, Day Care Centre Regulations, and Child Care Standards. Newly Licenced Centres or Newly Registered Providers are automatically monitored for the first 3 to 6 months, and their S.T.A.R.S inspection is conducted after their first year of operation.

### What are the different points?

The tool comprises of 13 sections for Day Care Providers and 15 sections for Day Care Centres. Each line item receiving a score between 0 and 3. The cumulative total will result in a day care centre or day care provider receiving a S.T.A.R.S rating between 1 and 5.

5 Stars	Excellent	90 -100%	3.0	Standard exceeded
4 Stars	Very Good	80-89%	2.0	Standard met
3 Stars	Satisfactory	70-79%	1.0	Best practice standard not fully meet
2 Stars	Needs Improvement	60-69%	0.0	Clear Risk/Hazards observed
1 Star	Standard Unmet	Below 59%		

### What happens if a day care establishment receives a 1 or 2 S.T.A.R.S rating?

Providers and Centres who receive a S.T.A.R.S rating of 1 or 2 will have three months to address all areas of non-compliance, then undergo a new S.T.A.R.S inspection (re-inspection). Following the re-inspection, the final score will be published. Those with a S.T.A.R.S rating of 1 are placed on a provisional certificate/ licence.

### When are the S.T.A.R.S Ratings published?

The registration period for Day Care Providers is April 1<sup>st</sup> – March 31<sup>st</sup>, and the S.T.A.R.S ratings are published in April. The registration period for Day Care Centres is October 1<sup>st</sup> – September 30<sup>th</sup>, and the S.T.A.R.S ratings are published in October.

### What happens following the S.T.A.R.S Inspection?

All Providers and Centres undergo monitoring visits during their registration and licensing periods. The number of visits is determined based on the areas of non-compliance identified during the S.T.A.R.S inspection.

**S.T.A.R.S inspections are a snap shot in time. All administrative actions and substantiated complaints within the licencing year will be documented on the S.T.A.R.S Inspection Tool and S.T.A.R.S Summary Report.**



Child Care Regulation Programme

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The S.T.A.R.S summary reports can be found at – <https://www.gov.bm/stars-rating-certificates-licences>

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